Abstract
The purpose of this paper is to demonstrate how to decrease the barrier to entry for open source projects and full stack web development. Documentation and architectural modeling are implemented to lessen the steep learning curve for open source and full stack web development. The research will bring in ten hands-on practices (HOPs) that would teach students to build a full stack web application. The research will conduct the following: 1) Create documentation and architectural model for the hands-on practice. 2) Evaluate the documentation and architecture model with a survey.

Keywords: Software Documentation, Software Architecture, Open Source, Full Stack, MEAN

1. PROBLEM AND MOTIVATION
Open source software invites anyone with the technical capability to contribute to the code base. However, most open source software has a big barrier to entry as there is no support for visual architectural modeling (Kim, Chung, & Endicott-Popovsky, 2014). Open source software is very complex. It has a steep learning curve to be able to contribute or use it. The non-existence of documentation leads to further complexity. Full stack web development is difficult to learn as well (Shah, & Soomro, 2017).

A study by (Aghajani, et al., 2019) showed issues in software documentation. A sample size of 955 document issues were surveyed in the study that includes StackOverflow, GitHub, and mailing lists. 88% (840 issues) were GitHub issues and pull requests. 50% (426 issues) out of the 88% (840 issues) were information content: “what”. 53% (227 issues) were about missing or poor document, and missing diagrams. Breakdown of document issues: 50% on What (includes documentation and diagram) 27% on Information Content (How), 8% on Process Related, and 14% on Tool Related.

A study by (Shah, 2017) showed difficulties in learning Node.js, server-side component of MEAN stack. A sample size of 80 developers were part of study to answer survey questions. The following shows the questions and the results: (1) Learning of JavaScript for Node.js was a challenge: 23.9% felt learning challenging and 44.8% felt learning a little bit of challenge. (2) Learning of JavaScript for NoSQL Databases was a challenge: 31.3% felt learning challenging and 44.8% felt learning a little bit of challenge. (3) Event-Driven of Node.js challenging: 34.3% felt
learning challenging and 25.4% felt learning a little bit of challenge. (4) Non-Blocking I/O feature of Node.js challenging: 31.3% felt learning challenging and 26.9% felt learning a little bit of challenge. (5) Asynchronous Processing feature of Node.js challenging: 38.8% felt learning challenging and 17.9% felt learning a little bit of challenge.

How can we reduce the steep learning curve from both Open Source and Full Stack Development with MEAN Stack?

2. BACKGROUND

Architectural Model

Unified Modeling Language (UML) notation is a language that uses pseudo-code, actual code, pictures, diagrams and others to help describe systems. UML has advantages such as: (1) It will not be misunderstood because it’s a formal language, (2) straightforward and concise, (3) comprehensive to describe all components of a system, (4) scalable because it is usable for small to big systems, (5) standard for vendors and academics. However, as UML is an abstraction to provide high-level overview, the notation will not describe the small details. Still, UML is better than detail overloading from modeling with code and ambiguity from modeling with informal language (Miles & Hamilton, 2006).

UML Documentation improves the software maintenance. With UML providing overview and structure, code changes can be quickly located, and solving tasks is easier. On the contrary, building UML documentation costs extra time to build and not useful for easy and small tasks to fix (Arisholm, Briand, Hove & Labiche, 2006).

Full Stack Web Development - MEAN Stack

MEAN stack consists of four technologies used together. These are MongoDB (Data Tier), Express (back-end framework), Angular (front-end framework), and Node.js (back-end environment). MEAN stack is a technology that uses JavaScript across all components removing the need for translation and saves build time (Dunka, Emmanuel, & Oyerinde, 2018). See Figure 1 for diagram on client-side, server-side, and database using JavaScript.

Back-end with Node.js

Node.js is built for handling asynchronous I/O while JavaScript is has a event loop built-in for the client-side, see Figure 2 for Node.js processing model.

These are the components that makes Node.js fast in performance compared to other environments. However, the event-driven/callback approach makes Node.js difficult to debug and learn as well. See Figure 3 for Node.js System.

Node.js includes modules such as mongoose, which is a MongoDB object modeling, and express web application framework. Through node modules, abstraction can be achieved, which reduces the overall complexity of the MEAN stack.

Back-end with Express Framework

Express is a minimalist and unopinionated application framework for Node.js. It is a layer on top of Node.js that is feature-rich for web and mobile development without hiding any Node.js functionalities (Adhikari, 2016).

Front-end with Angular

Angular is a web development platform built in TypeScript that provides developers with robust tools for creating the client side of web applications. It allows development of single-page web applications where content changes dynamically based on user behavior and preferences. It features dependency injections to ensure whenever a component is changed, other components related to it will be changed automatically. MVC (Model View Controller)
architecture, see Figure 4, can be applied with Angular (Adhikari, 2016).

**Figure 4 Model View Controller (Shah, 2017)**

**Database with MongoDB**

MongoDB is a NoSQL database which stores data in BJSON (Binary JavaScript Object Notation). MongoDB became the de facto standard database for Node.js applications to fulfill the JavaScript everywhere using JSON (JavaScript Object Notation) to transmit data across different tiers (front-end, back-end, and database) (Adhikari, 2016).

**Learning Curve**

When we learn, we acquire new knowledge and skill. The rate of knowledge or skill acquisition is called the learning curve (Kang, & Hahn, 2009). Learning is defined as obtaining knowledge through studying and experiencing a subject matter. The three concepts of learning according to (Britto, R., Šmite, D., & Damm, L.-O., 2016) are knowledge, skill, and competence. Knowledge is information processed and absorbed through structured or unstructured learning. Skills are acquired through practice. Competence is the effectiveness of an individual to a certain field. Reducing a steep learning curve increases the return-on-investment (ROI) for software development as it will lead to faster building of new features and fixing or bugs. It also increases the productivity for developers who mentor (Tüzün & Tekinerdogan, 2015).

Learning curve becomes steep when the topic to be learned is complex such as software architecture that has challenges on understanding the theory behind it (design principles, tradeoffs, architectural patterns, etc.), visibility at scale only, and requiring communication between different stakeholders. The following principles were introduced to address the challenges: (1) embrace open source, (2) embrace collaboration, (3) embrace open learning, (4) interact with architects, and (5) combine breadth and depth. The approach for tackling challenges were (1) apply theory to practice, (2) contribute to the system, (3) integrate architectural views, and (4) providing feedback to other students. Additionally, reducing the steep learning curve can be done through mentoring. The use of markdown was implemented to facilitate sharing, versioning, and reviewing various systems (Van Deursen, et al., 2017). Another study found another way to reduce the steep learning curve through pairing developers with mentors. The study showed that activities in an Open Source Project (OS) with mentored developers were significantly higher than non-mentored developers (Fagerholm & Sanchez, 2014).

**Documentation**

Documentation helps define what a project do, why the project is useful, how users can start using the project, where users can get help, and also defines who maintains and contribute to the project (Prana, Treude, Thung, Attapattu, & Lo, 2018). Why is documentation important? There are dangers of internet search instead of looking at software documentation. Users might use the wrong information. Creators given an unsatisfactory for software built due to lack of good documentation (Van Loggem, 2014).

**Documentation on Open Source**

In open source software, documentation is mostly created using a markdown file called README.md. README is the custom standard platform used for software distribution. This markdown file is analogous to a website’s home page. If the README.md is poorly written and maintained, developers would not be attracted to try out the technology. See Figure 5 for comparison of README.md file of Node.js in GitHub (Node.js, 2020) and Amazon Web Services (AWS) home page (Amazon Web Services, 2020).

**Figure 5 Open Source README.md versus Website Homepage**

Amateur developers write documentation last. As most software has no set end date that it will be fully built and functional, you might end up forgetting to write documentation or have written it late the documentation is not as useful anymore. Professional developers write documentation first using Test-Driven Development or Behavior-Driven Development (Mastropasqua, 2016). Early and timely
documentation attract new developers to collaborate on the open-source projects and eases the on-boarding process to join it.

According to (Lee, 2018), best practices for creating and maintaining a software documentation are the following: (1) Include a README or text file as it is more human-readable than Hyper Text Markup Language (HTML). (2) Use a style guide to tell users how to use it. (3) Include a help command for developers without a Graphical User Interface (GUI). (4) Provide link to the full documentation to avoid cluttering the README file. (5) Apply version control to support versions of the project.

3. RELATED WORK

The key papers are compared with the availability of the topics: (1) documentation, (2) architecture, (3) open source, and (4) full stack. See Table 1 for summary of key papers.

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<th>[KIM 14]</th>
<th>[ADMI 17]</th>
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Table 1 Key Topics for Previous Work

The 4 + 1 View Model of Software Architecture

This paper by Philippe Krutchen built a UML architectural model using the 4 + 1 View Model, which consists of the Logical View, Development View, Process View, Physical View, and Scenarios. The Logical View supports functional requirements and used when the design method is object-oriented. The Development View shows the static organization of software in the development environment. The Process View shows the flow of synchronization in the design. The Physical View shows the connection of software to hardware. Scenarios puts together the architectural models and validates them through the perspective of the end-user (Krutchen, 1995). See Figure 6 for 4 + 1 View Model.

Software Architecture Model Driven Reverse Engineering Approach to Open Source Software Development

This paper by Kim designed architectural models for deployment view for MITREid Connect, an open source authentication protocol. See Figure 7 for Deployment View (Kim 2014).

He also developed a design view to show an overview to classes, object instances, and message exchanges. See Figure 8 for Design View (Kim, 2014).
Technical Design for Angular Apps

This paper by Hans Admiraal designed an architectural diagram for Angular applications with UML notation and color coding for the package diagram to provide an overview to Angular modules and their dependencies to each other. See Figure 9 for package diagram (Admiraal, 2017).

He also designed a scenario-based sequence diagram to show the activity flow and color-coded based on the Angular modules. See Figure 10 for Use Case View example.

An article showed a request and request data flow sequence diagram. The diagram showed both the request and response across the MEAN Stack that includes the front-end, back-end, and database. See Appendix A for Request/Response Data Flow diagram (Stafford, 2015).

4. APPROACH AND UNIQUENESS

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</tr>
</tbody>
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Table 2 Author’s Approach

The author’s approach was the combined implementation of Kruchten’s 4+1 View, Kim’s Design View and experiment validation, and Admiraal’s color-coded diagrams. See Table 2 for the author’s approach.

4.1 Experimental Design and Methods

The author used the online diagram tool, Lucidchart, to build the diagrams from scratch. These designs are validated with a software engineer who has experience building full stack applications.

Physical View with Deployment Diagram

The deployment diagram shows 3 servers: front-end, back-end, and database. In the front-end, we require the browser as angular applications are browser-based web applications. The back-end server hosts our Node.js with Express on top of Node.js. In Express, we have the application and mongoose on top of it. Express will handle the communication on both front-end and database. The database server only includes a MongoDB. JSON is utilized to communicate across servers. See Appendix B for deployment view of MEAN stack.

Deploying in production has many options to choose from. In the author’s use case, we deployed the front-end in Amazon S3, the back-end in EC2 instance, and the database in MongoDB Atlas. See Appendix C for Production Deployment.

Process View with Sequence Diagram

When an http request is made, the front-end will be triggered an Angular will pick up the request. The request will be passed internally in Angular with Route sending a request for the view to View/Template. View/Template will request the Controller. The Controller will then create a http request to a RESTful (Representational state
transfer) endpoint to the Server Side, which is Express/Node.js. The request will then be passed internally with Express/Node.js from its Route to the Controller/Model. The Controller/Model will make a request through the Mongoose ODM to interact with the Database Server that has MongoDB. MongoDB will process the request and respond the callback to Express/Node.js. Express/Node.js sends a JSON response to the Angular Controller. Angular Controller would respond with a view. See Appendix D for MEAN stack request/response data flow.

**Development View with Package Diagram**

In a book store application example, the package diagram shows the dependency of each Angular module to other Angular modules. See Appendix E, for Angular Module Package Diagram.

**Logical View with Class Diagram**

On the server side, the book store application has Book class the has the following attributes: title, isbn, author, picture, and price. It also has the following methods: addBook, fetchBooks, fetchBook, updateBook, and deleteBook. See Figure 11 for class diagram for Book class.

As our database is using a NoSQL database, the diagram will be shown with the JSON format. See Figure 12 for NoSQL diagram.

![Figure 11 Class Diagram for Book Class](image)

![Figure 12 Diagram for NoSQL](image)

**Scenarios with Sequence Diagram**

The scenario described is a user accessing a book store application. When the user enters the URL, JavaScript will be run and will hit the router of the front-end server, which is AppRoutingModule. AppRoutingModule will call the BooksComponent, which will load fetchBooks as its dependency injection. fetchBooks will then create an HTTP request to the back-end server that has a router, controller, and model to process the request and request to the database server. Database server processes the request and with the back-end server waiting, will grab the data and sent it back to the front-end server as a JSON response. The front-end will now have the data and the template view to show to the user. See Appendix F for scenarios of a book store application.

5. **EVALUATION**

The method to evaluate the impact of the documentation and architectural diagram in decrease the learning curve of full stack development is through a survey. The author used Google Forms to create two similar survey forms. They both ask for information about the participants, assessment before reading the documentation, and assessment after reading the documentation. The only difference with the two survey form is the documentation they will assess. One is assessing the official documentation for MEAN stack and the other is the author’s documentation for MEAN stack. See Appendix G for author’s documentation, see Appendix H for survey for official documentation, and see Appendix I for survey for author’s documentation.

The evaluation method was through student research group participation, which might have potential bias due to the testers and test subject acquainted with one another. The survey had a small sample size that might not be considered a good representation.

6. **RESULTS AND FINDINGS**

For the survey on the official documentation, we surveyed 9 students who are in the computer science program with 5 students have 0-1 years of experience building software, doesn’t know UML, Full Stack Web Development, and MEAN Stack. After reading the official documentation, the 6 students saying it increased there understanding of MEAN stack and the description and diagrams in the documentation was helpful. The official documentation got an overall rating of 4 out 5 for 8 students. The routing diagram was the most helpful in increasing their understanding. Most respondents suggested to
show more diagrams for explaining the technology. See Appendix J for the survey results of the official documentation.

For the survey on the author’s documentation, we surveyed 6 students who are or had a degree in computer science. 3 students have 0-1 years of experience building software and 4 students have 2 or more years of experience building software. On average, 3 students have used and has work experience with UML, Full Stack Web Development, and MEAN Stack. After reading the author’s documentation, the 5 students said that it significantly increased the understanding of MEAN stack and the description and diagrams in the documentation was very helpful. The author’s documentation got 57% response of 4 out of 5 and 43% response of 5 out 5 for their overall rating of the author’s. The restaurant analogy and process view sequence diagram were the most helpful in increasing their understanding. Most respondents suggested to add more description and more examples for the documentation. See Appendix K for the survey results of the author’s documentation.

To compare the two results, the average return of high-level understanding to 15-minute time spent was used. It is calculated by using each result’s average score of all responses divided by the max score of 5. No need to divide by 15-minute as the same amount of time was used for the documentation comprehension portion of the survey. The average return of high-level understanding to 15-minute time spent were 67% for the official documentation and 80% for the author’s documentation. With this small sample size, it shows that author’s documentation is 13% better than the official documentation for return on high-level understanding.

7. FUTURE WORK

With UML Notation, we can easily decouple the technology stack and add integrate new technologies. For author’s future work, the MEAN Stack scenario view using sequence diagram was extended to add offline capabilities, which is one of the features of a Progressive Web App (PWA). PWA is an enhancement strategy to create cross-platform web application. See Appendix J for the Progressive Web Application Scenario View using Sequence Diagram. A physical view using deployment diagram was created for PWA as well. It shows how adding IndexedDB wrapper in the Angular application to communicate with IndexedDB, a client-side storage. It also shows service worker and cache storage to store data and be retrieved when the application’s internet connectivity is offline. See Appendix L for the Progressive Web Application Scenario View using Sequence Diagram.

8. CONCLUSION

The learning curve from open source full stack web development is decreased with the help of high-level overview diagrams. The author’s documentation is 13% more effective than the official documentation to decrease the learning curve. Documentation with architectural modeling adds additional time and resources to build. To decrease the time and resources to build these diagrams, high-level overview diagrams should be built instead of low-level. Most open source full stack development only have text descriptions and code base in their documentation, which make it too verbose. Implementing architectural modeling in the documentation of an open source full stack development gives a visualization that the developer can easily follow and digest the high-level concept. Thus, decreasing the learning curve for the developers.

8. REFERENCES


Appendices and Annexures

Appendix A
4 + 1 View Sequence Diagram of MEAN Stack Request/Request Data Flow (Stafford, 2015)

Appendix B
MEAN Stack Deployment View

Appendix C
MEAN Stack Deployment View for Production
Appendix D
MEAN Stack Request/Response Data Flow

Appendix E
Angular Module Package Diagram
Appendix F
MEAN Stack Scenario using Sequence Diagram

Appendix G
Documentation
Mean Stack is a full-stack JavaScript open-source solution. Mean Stack consist of MongoDB, Express, Angular, and Node.js. The idea is to solve the common issues with connecting those frameworks, build a robust framework to support daily development needs, and help developers use better practices while working with popular JavaScript components.

**Back-end with Node.js**

Node.js is built for handling asynchronous I/O while JavaScript is has a event loop built-in for the client-side that makes Node.js fast in performance compared to other environments. However, the event-driven/callback approach makes Node.js difficult to debug and learn as well.

Node.js includes modules such as mongoose, which is a MongoDB object modeling, and express web application framework. Through node modules, abstraction can be achieved, which reduces the overall complexity of the MEAN stack.

**Back-end with Express Framework**

Express is a minimalist and unopinionated application framework for Node.js. It is a layer on top of Node.js that is feature-rich for web and mobile development without hiding any Node.js functionalities.

**Front-end with Angular**

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**Database with MongoDB**

MongoDB is a NoSQL database which stores data in BJSON (Binary JavaScript Object Notation). MongoDB became the de facto standard database for Node.js applications to fulfill the JavaScript
everywhere using JSON (JavaScript Object Notation) to transmit data across different tiers (front-end, back-end, and database).

**Physical View using Deployment Diagram**

Who uses or what it shows:
- System engineer
- Topology
- Communications

**Video Demo**

The deployment diagram shows 3 servers: front-end, back-end, and database. In the front-end, we require the browser as angular applications are browser-based web applications. The back-end server hosts our Node.js with Express on top of Node.js. In Express, we have the application and mongoose on top of it. Express will handle the communication on both front-end and database. The database server only includes a MongoDB. JSON is utilized to communicate across servers.

In our first build of MEAN Stack, we'll be deploying locally using our local machine (localhost) to deploy the front-end server, back-end server, and database server. We'll be using the default ports of the following: Angular - port 4200, Node.js/Express – port 3000, and MongoDB – port 27017.

The diagram below shows the full stack web application in UML notation.
In our first build of MEAN Stack, we’ll be deploying locally using our local machine (localhost) to deploy the front-end server, back-end server, and database server. We’ll be using the default ports of the following: Angular - port 4200, Node.js/Express – port 3000, and MongoDB – port 27017.

Moving further to actual production, the first step to migrate to the cloud is our database. For MongoDB, MongoDB Atlas was chosen as the cloud solution.
The last step to production deployment is uploading our front-end code to Amazon S3 with AWS, uploading the back-end in an EC2 Instance with AWS. They would all communicate to each other with HTTP endpoints.

Here's another diagram to show our production deployment without using UML notation.
Restaurant Analogy for Live Presentation

As the main topic is about tackling the steep learning curve, a restaurant analogy is shown to let the user understand and retain the process for the request and response process for the full stack application.

The customer (end-user) requests his order through the waiter (controller) and the waiter hands over the request to the person at the order window (service factory). These three components make up the front-end server. The service factory will be the one to communicate with the cook (controller) in the back-end. The cook will then grab the necessary ingredients (data) in the fridge (database server).

The fridge will be able to provide the necessary material (data) to the cook in the back-end. The cook can now process that data and send back to the service factory of the front-end. The controller (waiter) will hand-over the prepared meal to the customer (user). The customer will now be able to consume the meal (data).
Process View using Sequence Diagram

Who uses or what it shows:
- Integrators
- Performance
- Scalability

Video Demo

In the process view, the front-end server and back-end server are first shown separately then connect them together with the database server. In the first example, Angular application was deployed with hard-coded JSON in a service.ts file (located in the Service Factory).
The Angular application can communicate to third-party APIs to grab data and display to the user.

In our back-end, the Node.js application starts with a hard-coded JSON that can be processed and respond with a JSON as well.
This back-end can be connected to third-party APIs or a database server to grab JSON, process, and send back to the requestor.

With the front-end server, back-end server, and database server process explained, the combination of these three are shown below:
When an http request is made, the front-end will be triggered an Angular will pick up the request. The request will be passed internally in Angular with Route sending a request for the view to View/Template. View/Template will request the Controller. The Controller will then create a http request to a RESTful (Representational state transfer) endpoint to the Server Side, which is Express/Node.js. The request will then be passed internally with Express/Node.js from its Route to the Controller/Model. The Controller/Model will make a request through the Mongoose ODM to interact with the Database Server that has MongoDB. MongoDB will process the request and respond the callback to Express/Node.js. Express/Node.js sends a JSON response to the Angular Controller. Angular Controller would respond with a view.

**Scenario View using Sequence Diagram**

Who uses or what it shows:
- Describe interactions between objects and between processes

**Video Demo**
The scenario described is a user accessing a book store application. When the user enters the URL, JavaScript will be run and will hit the router of the front-end server, which is AppRoutingModule. AppRoutingModule will call the BooksComponent, which will load fetchBooks as its dependency injection. fetchBooks will then create an HTTP request to the back-end server that has a router, controller, and model to process the request and query the database server. Database server processes the query and with the back-end server waiting, will grab the data and sent it back to the front-end server as a JSON response. The front-end will now have the data and the template view to show to the user.

**Development View using Package Diagram**

Who uses or what it shows:
- Programmers
- Software Management

**Video Demo**

The package view of the Angular application shows that every Angular Component is imported in the AppModule. AppModule and AppRoutingModule is dependent on BooksComponent. The BooksComponent is dependent on BookDetailComponentDialog and ApiService.
The package view of the Node.js application shows that all CRUD operations (controllers) such as fetch all books, fetch a book, update a book, and delete a book are imported by the app. Also, all the CRUD operations logic resides in the model book.

**Logical View using Class Diagram**

Who uses or what it shows:
- End-user
- Functionality

**Video Demo**
The book store application only showcased a single class called Book. The class members are: title, isbn, author, picture and price. The methods are: addBook, fetchBooks, fetchBook, updateBook, and deleteBook.

The model Book’s structure in JSON format.

<table>
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<tr>
<th>Book</th>
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</table>
| + title: string
| + isbn: string
| + author: string
| + picture: string
| + price: number |

| addBook()     |
| fetchBooks()  |
| fetchBook()   |
| updateBook()  |
| deleteBook()  |

Appendix H
Survey for Official Documentation

Information about the participant
1. Job Title
Choose one:
  • Student
• Employed Tech Role
• Employed Non-tech Role
• Other:

2. Highest Educational Attainment or Currently Studying
Choose one:
• Bachelor - Computer Science Degree
• Bachelor - Non-computer Science Degree
• Masters - Computer Science Degree
• Masters - Non-computer Science Degree
• Other:

3. Years of experiencing with building software (includes building personal projects)
Choose one:
• 0-1
• 2-3
• 4-5
• 5+

Survey for Capstone
This survey consists of two parts: (1) Assessment before checking the documentation, and (2) Assessment after checking the documentation.

Part 1 - Assessment before checking the documentation

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Part 2 - Assessment after checking the documentation
Please spend 15-minutes to read and understand the documentation below:
http://meanjs.org/docs/0.5.x/#overview

You are free to go anywhere in the documentation

1. Did the documentation increase your understanding
Not really  1  2  3  4  5  Very much

2. Was the description in the documentation helpful?
Not really  1  2  3  4  5  Very much

3. Were the images/diagrams helpful in your understanding?
Not really  1  2  3  4  5  Very much

4. Which diagram was the most helpful in your understanding?
Long answer text

5. Overall rating of the documentation?
Poor  1  2  3  4  5  Excellent
Appendix I
Survey for Author’s Documentation

Information about the participant
1. Job Title
   Choose one:
   - Student
   - Employed Tech Role
   - Employed Non-tech Role
   - Other:

2. Highest Educational Attainment or Currently Studying
   Choose one:
   - Bachelor - Computer Science Degree
   - Bachelor - Non-computer Science Degree
   - Masters - Computer Science Degree
   - Masters - Non-computer Science Degree
   - Other:

3. Years of experiencing with building software (includes building personal projects)
   Choose one:
   - 0-1
   - 2-3
   - 4-5
   - 5+

Survey for Capstone
This survey consists of two parts: (1) Assessment before checking the documentation, and (2) Assessment after checking the documentation.

Part 1 - Assessment before checking the documentation

<table>
<thead>
<tr>
<th></th>
<th>None</th>
<th>Know concepts</th>
<th>Experimented</th>
<th>Built/contributed</th>
<th>Work experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Documentation</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Architectural</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
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<tr>
<td>Analysis</td>
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<tr>
<td>Unified</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Modeling Language</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Full Stack Web</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Application</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MEAN Stack</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Open Source</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

Part 2 - Assessment after checking the documentation.
Please spend 15-minutes to read and understand the documentation below: https://github.com/clarkngo/cityu_capstone/blob/master/README.md

You are free to go anywhere in the documentation

1. Did the documentation increase your understanding
   Not really 1 2 3 4 5 Very much
2. Was the description in the documentation helpful?
Not really 1 2 3 4 5 Very much

3. Were the images/diagrams helpful in your understanding?
Not really 1 2 3 4 5 Very much

4. Which diagram was the most helpful in your understanding?
Long answer text

5. Overall rating of the documentation?
Poor 1 2 3 4 5 Excellent

6. Any suggestions or feedback for the documentation? *
Long answer text

Appendix J
Survey Results for Official Documentation

Job Title
9 responses

100%

Highest Educational Attainment or Currently Studying
9 responses

55.6%
44.4%
Part 1 - Assessment before checking the documentation

Part 1 - Knowledge

Part 2 - Assessment after checking the documentation.

PART 2 - Did the documentation increase your understanding of MEAN Stack?
9 responses

0 (0%) 1 (11.1%) 2 (22.2%) 3 (33.3%) 3 (33.3%) 3 (33.3%)
PART 2 - Was the description in the documentation helpful?
9 responses

PART 2 - Were the images/diagrams helpful in your understanding?
9 responses
Part 2 - Which diagram was the most helpful in your understanding?

9 responses
folders
part1
Routing
Routing image
Breaking down routing
Cmd line examples
ROUTING DIAGRAM
Routing one.

PART 2 - What parts of the documentation were most useful or valuable to you?

9 responses
server test
part2
Mean
Short description on the topics
The CLI prompts for installation and work through
The command examples
ROUTING
Troubleshooting

PART 2 - Any suggestions or feedback for the documentation?

9 responses
nope
no
More images, better intro, explain the concept first. Showing how the front end and back end connectivity takes place would have been better. None


MORE DETAILS THAT EXPLAIN ANGULAR JS BETTER
Can make it like Mendix academic. Then people know steps order.

### Appendix K
Survey Results for Author’s Documentation

#### Job Title

<table>
<thead>
<tr>
<th>Job Title</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>71.4%</td>
</tr>
<tr>
<td>Employed Tech Role</td>
<td>28.6%</td>
</tr>
<tr>
<td>Employed Non-tech Role</td>
<td>0%</td>
</tr>
</tbody>
</table>

#### Highest Educational Attainment or Currently Studying

<table>
<thead>
<tr>
<th>Educational Attainment</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor - Computer Science Degree</td>
<td>14.3%</td>
</tr>
<tr>
<td>Bachelor - Non-computer Science Degree</td>
<td>14.3%</td>
</tr>
<tr>
<td>Masters - Computer Science Degree</td>
<td>14.3%</td>
</tr>
<tr>
<td>Masters - Non-computer Science Degree</td>
<td>14.3%</td>
</tr>
<tr>
<td>computer science and information system</td>
<td>57.1%</td>
</tr>
</tbody>
</table>
Part 1 - Assessment before checking the documentation

Part 2 - Assessment after checking the documentation

PART 2 - Did the documentation increase your understanding of MEAN Stack?
7 responses
PART 2 - Was the description in the documentation helpful?
7 responses

- 0 (0%) 1 (14.3%) 3 (42.9%) 3 (42.9%)

PART 2 - Were the images/diagrams helpful in your understanding?
7 responses

- 0 (0%) 0 (0%) 1 (14.3%) 1 (14.3%) 5 (71.4%)
Part 2 - Which diagram was the most helpful in your understanding?

7 responses
The one about Express
The one before "restaurant analogy"
Scenarios using Sequence Diagram
Restaurant Analogy
UML notation and restaurant analogy
Physical view using development diagram
Restaurant Analogy and Process View using Sequence Diagram

PART 2 - What parts of the documentation were most useful or valuable to you?

7 responses
Process View using Sequence Diagram
The one talking about TCP/IP
Since I am familiar with dynamic web programming with Java, I appreciated you explaining how HTTP request and responses are actually handled.
Part showing how each process works
Images are easy to understand for non-techknowledge person
Development View using Package Diagram. Because I wanted to see the code after looking at the documentation.

PART 2 - Any suggestions or feedback for the documentation?

7 responses
Maybe add a table of contents?
no
It can add more examples for the document.
More description would be amazing. Due to time limit, I had to skim the documentation, so hard to say about the detailed improvements. But perhaps trying explaining with video? Some people prefer watching than reading.

Visualized explanation is very good for people who don’t have enough knowledge.
1. not many people really understand how powerful or what express’ purpose really is. you can add some more on that - this will help enrich the docs more 2. this restaurant analogy is really good. one comment is the cook and fridge sometimes can optionally have a service in between them (which can be the "cook/ chef slaves") - just fyi, not required to add it. maybe optional info. 3. "They would all communicate to each other with HTTP endpoints." but the diagram shows https. You should say "with HTTP / HTTPS endpoints" - http and https use different ports and https require certs (they are not the same) 4. front-end is good enough. don't need to say front-end server.

Appendix J
Progressive Web Application Scenario View using Sequence Diagram

Appendix L
Progressive Web Application Physical View using Deployment Diagram